



## Letter of Compliance

To Whom it may concern;

This letter is to confirm that CE Franklin Ltd. follows the ISO 9002-94 standard and in doing so, ensures traceability of the products we distribute.

---

All fittings, flanges and pipe mill test reports are filed and retained for a period of 7 years upon receipt into inventory. All specially ordered fittings, flanges, pipe and valves will be supplied with mill test reports if requested by customer at time of order.

I have attached a copy of section 4.8 Identification and Traceability from our Quality System Manual for your records and information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Gene Connett'.

Gene Connett  
Corporate Quality/Safety Manager  
CE Franklin Ltd.



## 4.8 PRODUCT IDENTIFICATION AND TRACEABILITY

### 4.8.1 General

CE Franklin Ltd. maintains documented procedures for product identification from receipt through all stages of order fulfilment and delivery.

### 4.8.2 Purpose

To satisfy internal and external requirements for product and material identification and process traceability.

### 4.8.3 Scope

All material, component parts, and assemblies will be identified with material specification or part numbers through all phases of order fulfilment, storage and delivery.

CE Franklin Ltd. maintains a system, using a unique identifying sales order number, heat number or serial number which is stated on all CE Franklin Ltd. documents, capable of identifying all relevant processing and component traceability information. This system is imposed when required by contract specifications or product standards, or to ensure efficient order fulfilment.

### 4.8.4 Responsibility

The Inside Sales Person is responsible for prescribing the method and extent of information to be applied to each item in accordance with the customer requirements or product standard. The Warehouse Manager is responsible for ensuring required identification and traceability markings are applied and for verification of product identification and traceability.